

ARMA NOVA Chapter Webinar

Thurs, April 16, 2026 11:30 AM – 1:00 PM EST



“AI IN RIM” WEBINAR SERIES, PART 4

BEFORE YOU FLIP THE SWITCH: A PRACTITIONER’S GUIDE TO AI READINESS IN RIM

Ryan Britton, VP for Client Delivery, IQBG

AI in RIM Webinar Series

AI is here and, like everyone else, we have questions about how it will impact information and records management, and how we can make AI work for, and not against, us. We want to go beyond basic theory and explanation to tackle AI topics we believe answer the practical, real-world needs of records professionals. We'll bring in experts to give their views, experience, and actionable steps on what we can do now to get us, and IG/RIM, ready for the AI world. As Dan Beard, our chapter president says, we're past making the clay car, let's make a real one!

Part 4: AI Assessment and Implementation

Whether your organization is rolling out an AI-powered copilot, an auto-classification engine, or an intelligent search layer, the same uncomfortable truth applies: AI doesn't fix your content problems — it amplifies them. This session moves past the strategy layer and into the real preparatory work that determines whether an AI deployment succeeds or fails in practice. Drawing on firsthand experience across government and enterprise environments, Ryan Britton walks through what a genuine AI readiness assessment looks like — ROT remediation at scale, metadata and taxonomy hygiene, retention schedule alignment, access control gaps, and the human-in-the-loop workflows that keep AI honest. Applicable across platforms and vendors, this session gives RIM practitioners a concrete, tool-agnostic checklist they can start using Monday morning.

- **11:30 AM – 12 Noon ET – Networking**
- **12 – 1 PM ET – Webinar and Discussion**

No cost to register!

Ryan Britton



Ryan Britton is VP of Client Delivery at IQ Business Group, where he leads consulting for government and regulated-industry clients across information governance, compliance, and AI-enabled solutions. With 25+ years of enterprise architecture experience spanning Azure, Microsoft 365, and cloud-native systems, Ryan sits at the intersection of two worlds most organizations struggle to connect: the discipline of records management and the velocity of AI adoption. He has spent the last several years helping organizations govern the unstructured data that now feeds their AI pipelines — before it becomes a liability.

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Registration: Go <https://arma-nova.starchapter.com/meetinginfo.php?id=110&ts=1774622068> register for the webinar. The webinar will not be recorded – you must be present to participate!

All registrants will be required to acknowledge the following statement before registering: In exchange for this free event, I acknowledge that my registration information will be collected by ARMA NOVA, which may use my registration information in outreach and marketing, and that I can be unsubscribed from the mailing list at my request at any time. Further, I acknowledge that I will not record nor reproduce any portion of this webinar.